



**For Immediate Release:
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Paul Arpin Van Lines, Inc., Announces Winner of Prestigious Agent of the Month Award

East Greenwich, RI Paul Arpin Van Lines is pleased to announce the recognition of the following members of the Arpin Prime Agency Family as Agents of the Month:

September	Golden Services, LLC in Lakewood, Washington
October	Ploegman Moving & Storage in Itasca, Illinois
November	Allstate Moving & Transfer Co., Inc. in Linden, New Jersey
December	P & S Moving & Storage in Westland, Michigan

“Only the agents with over all best-practices make it into this sought-after category,” said David Arpin, President, Paul Arpin Van Lines, Inc. “There is always an interest in the winner of the Arpin Agent of the Month Award, as it is a direct channel into the competition for the **Paul Arpin Van Lines’ Inc. Prime Agent of the Year Award**, presented annually at our National Agent Convention,” added Arpin.

Criteria for determining the recipient of the Agent of the Month Award is based on measurement in several areas. All potential recipients in the Paul Arpin Van Lines’ Agency Family must have increased business with the van lines over the previous 12 months. In addition, all recipients and potential recipients are measured in the following stringent quality metrics according to Paul Arpin Van Lines Quality Standards, which include but are not limited to:

- Low customer damage claims
- Maintaining outstanding customer service scores in all business lines
- Maintaining a strong financial relationship with Paul Arpin Van Lines
- Maintaining a strong safety record

“As a whole, our agents’ quality scores have continued to increase. Choosing the Arpin Prime Agent of the Month is becoming decidedly more difficult as we continue to sign new agents and grow our Agency Family,” said David Henderson, Vice President, Agency Development, Paul Arpin Van Lines, Inc. “Those who have been selected as the recipients for the Arpin Prime Agent of the Month Award are the epitome of providing top services in their community and throughout the industry,” added Henderson.

About Paul Arpin Van Lines:

Paul Arpin Van Lines, headquartered in East Greenwich, Rhode Island, is an industry leader in household goods moving, corporate, government and military relocation, and specialized transportation services. With over 100 years of experience and a reputation of excellent service, Paul Arpin Van Lines is the only family-owned and operated company that has remained dominant and successful for more than a century. Quality driven and privately owned, Paul Arpin Van Lines’ core philosophy has always focused on “Creating Customers for Life.” The Official Mover of the PGA, Paul Arpin Van Lines has over 330 agency locations throughout North America. Paul Arpin Van Lines is a division of the Arpin Group, Inc., which also includes Arpin International Group, Arpin Moving Systems (Canada), and Arpin Logistics, Inc. For more information on creating an agency relationship with Paul Arpin Van Lines, please call 1.800.343.3500, ext. 413, or visit www.arpin.com