



Box 1302, East Greenwich, RI
02818-0998
401-828-8111 800-343-3500

Statement of Claim

(Form # PA1-22)

Email Address

Customer Name <input type="text"/>	Old Address <input type="text"/>	
Street Address <input type="text"/>	Home Phone <input type="text"/>	Office Phone <input type="text"/>
City <input type="text"/> State <input type="text"/> Zip <input type="text"/>	Pickup Date <input type="text"/>	Delivery Date <input type="text"/>
REGISTRATION # <input type="text"/> Declared Valuation Protection (select one) <input type="text"/>	Was Shipment Stored in a Warehouse? <input type="text"/>	
CLAIM # <input type="text"/> Deductible \$ <input type="text"/>	Agent / Storage Company Name, City, State <input type="text"/>	
Did Your Employer Pay for the Move (select one)? <input type="text"/>	Employer Name (If Employer Paid Only) <input type="text"/>	

Inventory Number	Article Description	Description of Damage or Loss	Estimated Weight	Age or Date Purchased	Original Cost	Replacement Cost Today	Estimated Cost to Repair Amount Claimed	ARPIN OFFICE USE ONLY				
								Cash Out	Repair	Art. Wgt \$.60/lb.	*Code - see below	

I am the owner of the property described. I did not cause or contribute to the damage set forth herein. All statements made in this statement of claim and any attached documents are true and correct to the best of my knowledge and belief and constitute my complete entire claim. No material information has been withheld. DOT regulations require that any claim for loss, damage or delay must be submitted in writing by claimant within nine months from date of delivery. By typing your name in the area below and clicking "Submit" you are signing this Statement of Claim electronically.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Signature of Claimant	Date	Arpin Adjudicator	Date Adjudicated

***EXPLANATION OF CODES**

- | | | | |
|--------------------------------------|---|---|---|
| A - No evidence of carrier liability | F - Maximum carrier liability (reasonable weight) | J - No reasonable notification | N - Reasonable amount to repair / replace per local repair service / national retail outlet |
| B - Damage pre-existing | G - Mechanical malfunction | K - Exception rider enclosed | O - Carrier not responsible due to improper packing or unpacking |
| C - Limited / Part pre-existing | H - Depreciated allowance | L - No evidence of tampering; listed carton delivered in sealed condition | P - Other _____ |
| D - Concealed damage | I - Claimed amount excessive or not substantiated | M - Item not available for inspection | |
| E - Not tendered to carrier | | | |

TOTAL AMT. CLAIMED

SUBTOTAL	<input type="text"/>
(-) DEDUCTIBLE	<input type="text"/>
TOTAL	<input type="text"/>
(+) UNEARNED FREIGHT	<input type="text"/>
TOTAL	<input type="text"/>

Arpin E-Com Agreement

Arpin Van Lines, Inc. (AVL) is dedicated to providing you with the highest quality service, at affordable rates and in environmentally conscious ways. Utilizing cutting-edge technology, we have developed “Arpin E-Com” to provide you with better, faster and more efficient moving services through a sustainable, virtually paperless environment. Through the use of electronic documents, scanning, emailing, retrieval, and archiving of your shipping documents, together we can minimize the use of paper, which makes sense from both an economic and eco-friendly perspective. Therefore, we invite you to participate in the Arpin E-Com solution.

1. Electronic Signature Agreement. By typing your name in the area below and then clicking the "Submit" button, you are signing this Agreement electronically. You agree that your electronic signature is and shall be the legal equivalent of your manual signature on this Agreement and you hereby consent to be legally bound by the terms and conditions of this Agreement. You further agree that your use of a key pad, mouse, your finger, stylus, or other device to sign your name and/or to select an item, button, icon or similar action, or to otherwise give AVL instructions, or in accessing from or making any transaction with AVL regarding any agreement, acknowledgement, consent terms, disclosures or conditions (including, but not limited to, any and all orders for service, survey forms, estimates, bills of lading, inventory sheets, high value inventory forms, home inspection reports, statement of charges, and claims forms) shall constitute your signature (hereafter referred to as "E-Signature"), acceptance and agreement as if actually signed by you in writing. You also agree that no certification authority or other third party verification is necessary to validate your E-Signature and that the lack of such certification or third party verification will not in any way affect the enforceability of your E-Signature or any resulting contract between you and AVL. You also represent that you are authorized to enter into this Agreement for all persons who own or are authorized to access any of your household goods and that such persons will be bound by the terms and conditions of this Agreement. You further agree that each use of your E-Signature in obtaining an AVL service constitutes your agreement to be bound by the terms and conditions of the AVL disclosures and agreements as they exist on the date of your E-Signature.

2. Consent to Electronic Delivery. You specifically agree to receive and/or obtain any and all AVL related "Electronic Communications" (defined below) via email, online system or the like. The term "Electronic Communications" includes, but is not limited to, any and all current and future notices, consent forms, information, documents, agreements, and/or disclosures (including, but not limited to, any and all orders for service, survey forms, estimates, bills of lading, inventory sheets, high value inventory forms, home inspection reports, statement of charges, and claims forms) that various federal and/or state laws or regulations (or contracts in the case of corporate accounts) require that AVL provide to you, as well as such other documents, statements, data, records and any other communications regarding the services provided by AVL. You acknowledge that, for your records, you are able to retain Electronic Communications by printing and/or downloading and saving this Agreement and any other agreements and Electronic Communications, documents, or records that you agree to using your E-Signature. You accept Electronic Communications provided via email, online system or the like as reasonable and proper notice, for the purpose of any and all laws, rules, and regulations (and contracts in the case of corporate accounts), and agree that such electronic form fully satisfies any requirement that such communications be provided to you in writing or in a form that you may keep.

3. Paper version of Electronic Communications. You may request a paper version of an Electronic Communication. You acknowledge that AVL reserves the right to charge you a reasonable fee for the production and mailing of paper versions of Electronic Communications. To request a paper copy of an Electronic Communication please contact us at (800) 343-3500, Extension 2577.

4. Revocation of electronic delivery. You have the right to withdraw your consent to receive/obtain Electronic Communications from AVL at any time. You acknowledge that AVL reserves the right to restrict or terminate your access to Arpin E-Com or any online system relating thereto if you withdraw your consent to receive Electronic Communications. If you wish to withdraw your consent, please contact us at (800) 343-3500, Extension 2280.

5. Valid and current email address, notification and updates. Your current valid email address is required in order for you to obtain AVL services and Electronic Communications. You agree to keep AVL informed of any changes in your email address. You may modify your email address by emailing your new email address to info@arpin.com. AVL may notify you through email when an Electronic Communication or updated agreement pertaining to Arpin E-Com is available. It is your responsibility to regularly check for Electronic Communications from AVL and to check for updates to this Agreement.

6. Hardware, software and operating system. You are responsible for installation, maintenance, and operation of your computer, browser and software. AVL is not responsible for errors or failures from any malfunction of your computer, browser or software. AVL is also not responsible for computer viruses or related problems associated with use of an online system. The following are the minimum hardware, software and operating system requirements necessary to use Arpin E-Com or receive Electronic Communications from AVL:

Windows

- Intel® 1.3GHz or faster processor
- Microsoft® Windows® XP Home, Professional, or Tablet PC Edition with Service Pack 3 (32 bit), or
- Service Pack 2 (64 bit); Windows Server® 2003 (with Service Pack 2 for 64 bit; Windows Server® 2008 (32 bit and 64 bit)
- Windows Server 2008 R2 (32 bit and 64 bit); Windows Vista® Home Basic, Home Premium, Business, Ultimate, or
- Enterprise with Service Pack 2 (32 bit and 64 bit); Windows 7 or Windows 7 with Service Pack 1 Starter, Home Premium, Professional, Ultimate, or Enterprise (32 bit and 64 bit)
- 256MB of RAM (512MB recommended)
- 260MB of available hard-disk space
- 1024x576 screen resolution
- Microsoft Internet Explorer 7, 8, 9; Firefox 3.6, 4.0 or 6.0; Chrome
- Video hardware acceleration (optional)

Note: [Microsoft Update KB930627](#) is required for both Windows XP SP2 64 Bit and Windows Server 2003 SP2 64 Bit.

Mac OS

- Intel processor
- Mac OS X v.10.5.8 or 10.7
- 512MB of RAM (1G recommended)
- 415MB of available hard-disk space
- 800x600 screen resolution (1024x768 recommended)
- Apple Safari 4 for Mac OS X 10.5.8 and Mac OS X 10.6.7; Safari 5 for Mac OS X 10.6.7 - 10.6.8

7. Controlling Agreement. This Agreement supplements and modifies other agreements that you may have with AVL. To the extent that this Agreement and another agreement contain conflicting provisions, the provisions in this Agreement will control (with the exception of provisions in another agreement for an electronic service which provisions specify the necessary hardware, software and operating system, in which case such other provision controls). All other obligations of the parties remain subject to the terms and conditions of any other agreement.

To participate in the Arpin E-Com program and obtain Electronic Communications from AVL, indicate your consent to the terms and conditions